



# Home Performance Advisor

Empowering New Zealanders with informed advice to help create warm, healthy homes

## Certificate in Home Energy Awareness Course Outline

The Certificate in Home Energy Awareness is designed to help professionals and volunteers working with households to become better equipped to support their clients to achieve a healthy home. In this one-day course participants will become aware of the main components of a healthy home and key issues related to energy use in New Zealand homes. Course participants will also learn when and where to refer clients to other services.

The Certificate in Home Energy Awareness introduces participants to the following topics targeted to someone in their role:

- Household energy use in New Zealand including the main ways energy is used in a home, different fuel types, healthy indoor temperatures, electricity prices and fuel poverty,
- Key elements that contribute to a healthy home: Reducing heating loss, adequate heat, and moisture management (i.e. moisture control and ventilation), and describes some key principles of and common solutions to each,
- Hot water heating, energy efficient appliances and lighting
  - Understanding power bills and retail 'switching'
  - Other services and where else to get help.

Participants are required to demonstrate their comprehension of the course content through an open book test at the conclusion of the course.